

The **Diabetes 8 Care service** at Midlands Partnership University NHS Foundation Trust has been developed to support primary care to manage patients with diabetes and forms part of an overarching Staffordshire and Stoke on Trent Diabetes Strategy:

## The Challenges



Treating Diabetes and the complications it causes costs the NHS **£14 billion a year** (10% of the overall budget).



**79,396 people** in Staffordshire and Stoke on Trent (SSOT) have Diabetes.



Stoke on Trent is the **third most deprived local authority** in the West Midlands.



Improving engagement for patients living in areas of **health inequality**.



Lack of Diabetes foot checks is leading to **184 amputations a week** putting further strain on the NHS.



**Lack of education** around the severity of Diabetes.

## Our Impact



**72%** of our patients to date had not received an annual review for 18 months up to 6 years.



**77,700** minutes of appointment time saved within primary care.



**58%** of patients seen are living in areas of health inequality.



**77%** patients in Stoke benefitting from integrated appointments with eye screening.



Integrated appointments have helped save an avg. **18,600** miles of travel.



**41%** of our patients have been identified with moderate to high foot risk.

## Our Solution

Supporting PCN's collectively within GP practices to **support more surgeries**.

**Preventative concept**, offering education, leading to reduced hospital admission, remission and control.

The service model allows patients to have all 8 Care process checks **completed in one appointment**, improving the patient journey & saving valuable appointment time.

Increase capacity by **targeting high risk patients** who are disengaged to ensure the biggest impact.

**Prioritise physical checks** which are often missed, including blood pressure, BMI, Urine and Footcare.

By partnering with local organisations we offer **Out of Hours Clinics** in non-clinical settings for those who don't engage.

## Our Success

Increased **uptake** of annual reviews from 21.5% in 2021 to **55.1%** in 2024 across both Type 1 and Type 2 patients.

**46%** of the patients seen in out of hours clinics had **not received** an annual review for **more than 3 years**.

65 patients have had ulcers detected by the team. Through early diagnosis could result in a **cost saving** of up to **£17,286** per week to the NHS.

**100% positive feedback** from patients.

**HSJ Awards** – Shortlisted for Community Care Initiative of The Year.

**Smarter Working Awards** – Shortlisted for Innovation as a Service.

14 ICB's have enquired about the service model to date for **implementation in other areas**.

**Innovative approach to increasing patient engagement which is affordable, scalable and replicable nationwide!**